

## Web Developer



**Employment Type:** Part- to full-time  
**Benefits and compensation:** Depend upon employment status and qualifications

### Description

If selected, you will customize our web-based products to meet the specific requirements of each customer. You will use a combination of in-house tools and various **programming** skills to implement each system. You will be part of a team of people who work closely with the customer to provide a quality and well designed solution. You will be working as a liaison between our customers and our Customer Service Team, resolving issues and requesting further assistance for more in-depth problems. You will also work to help our customers' programs take full advantage of our software, identify any weaknesses they may have and help them resolve them.

### Responsibilities

- Be able to creatively approach problems and use the tools provided to find a resolution.
- Actively communicate with customers and be able to identify issues they may be having and be able to find a solution using our software.
- Conduct monthly 'Super Users' Meetings and be able to effectively demonstrate and communicate how to use our software to customers.
- Keep detailed documentation about interactions with customers and changes applied to customers.
- Proactively work to ensure customers have the best experience possible using our software and help them achieve the results they want.

## Pre-Requisites

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- A degree in or coursework in Computer Science (CS) or Web Design or equivalent experience.
- Advanced HTML skills (no wysiwyg)
- Good web design skills (provide portfolio or examples)
- Intermediate CSS
- Intermediate JavaScript
- Basic PHP
- Experience helping customers to use/troubleshoot software
- Good writing skills/ability to document steps taken to resolve an issue
- Good problem solving skills
- Enjoy working to help our customers take full advantage of our software
- Basic FLASH programming skills a plus, but not required
- Graphics design (PhotoShop, Gimp, Illustrator or PhotoImpact)
- Basic Linux knowledge a plus, but not required

**A computer skills test will be given at time of interview.**

## About Samaritan

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Samaritan Technologies is a small **software** firm located in Salt Lake City, Utah. We provide customized **volunteer** management solutions to a wide variety of clients in the government, corporate, and non-profit sectors.