



Samaritan

Accessibility Conformance Report

WCAG Edition
(Based on VPAT® Version 2.5)

5 Aug 2025

Basic Information

Name of Product/Version:	Samaritan eRecruiter™ v129.3639
Report Date:	5 Aug 2025
Product Description:	Web-based Volunteer Management Application and Database
Contact Information:	accessibility@samaritan.com
Notes:	Samaritan's system adheres to WCAG Levels A and AA.
Evaluation Methods Used:	General Product Knowledge, Manual Inspection, WebAIM WAVE Web Accessibility Tool, and Google Developer Lighthouse Tool

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard / Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A: Yes Level AA: Yes Level AAA: No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: [none]

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	We do not have any multimedia presentations in our product.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	We do not have any multimedia presentations in our product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	We do not have any multimedia presentations in our product.
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	Audio is not used on our sites.
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	There are no features of this type in our application.
2.2.1 Timing Adjustable (Level A)	Not Applicable	There are no features of this type in our application.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	There are no features of this type in our application.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	There are no features of this type in our application.
2.4.1 Bypass Blocks (Level A)	Not Applicable	There are no features of this type in our application.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	There are no features of this type in our application.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	There are no features of this type in our application.
4.1.1 Parsing <ul style="list-style-type: none"> WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply 	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Not Applicable	There are no features of this type in our application.

Table 2: Success Criteria, Level AA

Notes: [none]

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There are no features of this type in our application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There are no features of this type in our application.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Not Applicable	We do not use images of text in our application.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)	Supports	
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only)	Supports	
<u>3.1.2 Language of Parts</u> (Level AA)	Supports	
<u>3.2.3 Consistent Navigation</u> (Level AA)	Supports	
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	
<u>3.3.3 Error Suggestion</u> (Level AA)	Not Applicable	There are no features of this type in our application.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Not Applicable	There are no features of this type in our application.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only)	Supports	The “Forgot Password” function meets this need, but was not designed with Accessible Authentication in mind, and the password would need to be reset each time the end user attempted to login.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2)	Supports	Would require custom configuration.

Table 3: Success Criteria, Level AAA

Notes: [none]

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.2.9 Audio-only (Live)</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.3.6 Identify Purpose</u> (Level AAA 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.6 Contrast (Enhanced)</u> (Level AAA)	Partially Supports	Dependent upon the client's style guide and color schemes.
<u>1.4.7 Low or No Background Audio</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.4.8 Visual Presentation</u> (Level AAA)	Not Applicable	There are no features of this type in our application.
<u>1.4.9 Images of Text (No Exception)</u> (Level AAA)	Supports	
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA)	Supports	
<u>2.2.3 No Timing</u> (Level AAA)	Supports	Due to the collection of PII, security best practices strongly recommend the enablement of an inactivity timeout/logout. This feature may be enabled/disabled in the system.
<u>2.2.4 Interruptions</u> (Level AAA)	Supports	Due to the collection of PII, security best practices strongly recommend the enablement of an inactivity timeout/logout. This feature may be enabled/disabled in the system.
<u>2.2.5 Re-authenticating</u> (Level AAA)	Supports	
<u>2.2.6 Timeouts</u> (Level AAA 2.1 and 2.2)	Supports	
<u>2.3.2 Three Flashes</u> (Level AAA)	Partially Supports	Dependent upon the client's style guide and content.
<u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 and 2.2)	Not Applicable	There are no features of this type in our application.
<u>2.4.8 Location</u> (Level AAA)	Partially Supports	May easily be configured to use breadcrumbs, but is largely dependent upon the client's style guide and content.
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA)	Partially Supports	Dependent upon the client's style guide and content.
<u>2.4.10 Section Headings</u> (Level AAA)	Partially Supports	Dependent upon the client's style guide and content.
<u>2.4.12 Focus Not Obscured (Enhanced)</u> (Level AAA 2.2 only)	Supports	
<u>2.4.13 Focus Appearance</u> (Level AAA 2.2 only)	Supports	
<u>2.5.5 Target Size</u>	Supports	

Criteria	Conformance Level	Remarks and Explanations
(Level AAA 2.1 and 2.2)		
<u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA 2.1 and 2.2)	Partially Supports	Is supported on pages where maps (e.g., Google Maps) are not included.
<u>3.1.3 Unusual Words</u> (Level AAA)	Partially Supports	Dependent upon the client's content.
<u>3.1.4 Abbreviations</u> (Level AAA)	Partially Supports	Dependent upon the client's content.
<u>3.1.5 Reading Level</u> (Level AAA)	Partially Supports	Dependent upon the client's content.
<u>3.1.6 Pronunciation</u> (Level AAA)	Partially Supports	Dependent upon the client's content.
<u>3.2.5 Change on Request</u> (Level AAA)	Supports	
<u>3.3.5 Help</u> (Level AAA)	Does Not Support	
<u>3.3.6 Error Prevention (All)</u> (Level AAA)	Supports	Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.
<u>3.3.9 Accessible Authentication (Enhanced)</u> (Level AAA 2.2 only)	Supports	The "Forgot Password" function meets this need, but was not designed with Accessible Authentication in mind, and the password would need to be reset each time the end user attempted to login.